



## Indian Banks' Association

**Chief Executive**

IBA-CAI-NHB-09/

March 19, 2009

**Chief Executives of Members of IBA**

Dear Sir/Madam,

**CAI-NHB-IBA - Seminar on 'Housing Loans'  
April 4, 2009 – GRT Grand, Chennai**

**Consumers Association of India, Chennai (CAI)** is organizing a Regional Seminar on '**Consumers Vs. Housing Finance Providers – Responsibilities and Rights**' on **Saturday, April 4, 2009 at GRT Grand, Southern Crown, T Nagar, Chennai 600 017**, as part of **World Consumer Rights Day (March 15)** being celebrated in various locations all over the world. CAI is a voluntary consumer organization working for the interest of consumers for the last eight years.

The Seminar will have sessions on products/schemes, checklist of loan documents, Reverse Mortgage, prevention of frauds and other concerns of consumers. The Seminar aims at creating awareness in the consumers regarding their rights & responsibilities while taking a housing loan. In appreciation of their efforts, IBA and NHB have offered our support to CAI by providing them guidance in structuring the content and arranging speakers.

We request you to disseminate this information among your customers so that those that are interested can attend the programme. A copy of the tentative programme and registration form is enclosed.

Yours faithfully,

**K Ramakrishnan**

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